

## Undertaking for SMS to registered Subscribers (as per TRAI Regulations)

We have subscribed to transmission of Transactional SMS Messages in the following allowed categories as per TRAI regulations via **Raj Web Services** Messaging Application-

S.No.	TRANSACTION MESSAGE TYPE
1	Information pertaining to the account of its customer sent to the customer by a licensee or Bank or financial institution or insurance company or credit card company or depositories registered with Securities and Exchange Board of India or Direct to Home Operators
2	Information given by Airlines or Indian Railways or its authorized agencies to its passengers regarding travel schedules, ticket booking and reservation
3	Information from a registered educational institution to its students or their parents or guardians
4	Any message transmitted by or on the directions of the Central Government or State Government, TRAI or any agency authorized by TRAI, or on the directions of bodies established under the Constitution

### NOTE:

Promotional type SMS are not allowed.(ex. Admission Open, Offers, any marketing sms)

**In this condition we are not responsible for any claims.**

**For under TRI Regulation Palely Schemas:**

Complaint Number	Penalty (in INR)
1 <sup>st</sup> Complaint	25,000
2 <sup>nd</sup> Complaint	75,000
3 <sup>rd</sup> Complaint	80,000
4 <sup>th</sup> Complaint	120,000
5 <sup>th</sup> Complaint	150,000
6 <sup>th</sup> Complaint	250,000

Thanks & Regards



Authorized Signatory Signature

Stamp of the Organization/ Company